



Client Testimonial

Greenville National Bank

Nathan Garber, Vice President

937.548.1114 446 S. Broadway Greenville, OH 45331

Greenville National Bank is a locally owned financial institution which was organized in 1934. Greenville National Bank has eight locations and reports assets exceeding \$330,000,000.

Greenville National Bank provides a variety of deposit products and endeavors to provide quick turn around on all loan products.

"We enjoyed working with CBC. They showed us what they would do prior to the audit and did what they said. The audit performed by CBC was money well spent. We would recommend CBC."

*-Nathan Garber,
Vice President*



614.848.3189
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How did you decide to hire Community Banc Consulting of Ohio, Inc. to perform your IT audit?

This was not our first IT audit so we knew what to look for in a provider. We looked at several companies and their testimonials and references. We also contacted other banks they did not reference and discovered that CBC was well regarded. We contacted them and liked what we heard when we met with them.

Why was CBC's IT Audit different or better than those you had in the past?

They were quick and efficient. They only had to spend one day in the bank to audit our system. They also helped us prepare by sending staff photos and bios for us to distribute to our branches. This helped us be secure about who was there.

What did you learn about your IT infrastructure and/or information security program from your IT audit?

They discovered a few issues we were happy to know about. We were really happy that they confirmed that we were making good decisions and maintaining a clean and secure system. They checked everything.

How did CBC help you remediate any items that needed correction?

CBC provided troubleshooting direction on the issues we had. They worked with our internal IT staff to remediate the issues. CBC was available for discussion and to clarify remediation steps. They were prompt in delivering the reports so that the information was relevant.

How was your relationship with CBC during the IT audit and how was their level of professionalism and knowledge?

We feel like the relationship was and is good. All of our communication before the audit was accurate and they did what they said they would. They were very professional and friendly.

What would you say about the value of cost to deliverables from a CBC IT Audit?

The cost was similar to other audits we had and to the other quotes we received. We feel that the audit performed by CBC was money well spent.

What would you say to the other banks about using CBC for their IT audit or IT services?

We enjoyed working with CBC. They showed us what they would do prior to the audit and did what they said. We had no surprises. We would recommend CBC.