



Client Testimonial

First National Bank of Wellston

Eric Emmert, CEO & President

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First National Bank of Wellston is a full service community bank serving southeast Ohio since 1886. Visit First National Bank at www.fnwellston.com.

"Community Banc Consulting of Ohio, Inc. gave us the most relevant IT audit we have had. We learned a considerable amount. They were non-intrusive, knowledgeable and professional."

*-Eric Emmert,
CEO & President*

How did you decide to hire Community Banc Consulting of Ohio, Inc. to perform your IT audit?

My first contact with CBC was at a CBAO convention a few years ago. We started doing IT audits three years ago. We used two different companies for our first two audits. When we were preparing for our third we still had CBC's materials. Our financial auditor Mike Davis from Dixon, Davis, Bagent and Co. suggested that we contact CBC and we did.

Why was CBC's IT Audit different or better than those you had in the past?

This was the most relevant audit of the three we have experienced. CBC did not hard sell other services as one of the other companies did.

What did you learn about your IT infrastructure and/or information security program from your IT audit?

We received a list of over twenty items that needed attention though none were too serious. They gave us great advice about managing our passwords better. The initial report we received was great and included a lot of guidance.

How did CBC help you remediate any items that needed correction?

They provided a thorough analysis of our system. That analysis included ways to troubleshoot and correct the items that needed addressed. CBC made it very easy for us to accomplish the improvements.

How was your relationship with CBC during the IT audit and how was their level of professionalism and knowledge?

CBC was non-intrusive and very professional. They had significant IT knowledge and they were able to effectively share it with our staff.

What would you say about the value of cost to deliverables from a CBC IT Audit?

Very good. We discussed items that we wanted reviewed prior to the audit so there were no surprises as to the cost.

What would you say to the other banks about using CBC for their IT audit or IT services?

They should use CBC. Any size bank will find value in using CBC.



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